Patricia E Martel ICMA President ACCMA Winter Conference January 29, 2016

FACING WITH RESILIENCE

# "The greatest glory in living lies not in never falling, but in rising every time we fall." –Nelson Mandela



#### UNDERSTANDING RESILIENCY AND LEADERSHIP

- What is resilience and why is it important for leaders to build career resiliency?
- Skills required to overcome adversity
- Strategies to develop resiliency in yourself and others
- Incorporating resiliency into your leadership

#### WHAT IS RESILIENCY AND WHY IS IT IMPORTANT?

- Resiliency is the ability to function at normal and healthy levels in the face of adversity. It's more than just "bouncing back." It is emerging stronger than before.
- The ability to learn from difficult situations is a key trait of effective leadership.
- Embedded in every challenge, and even in every failure, is an opportunity to learn and grow.

I CAN DO IT I <u>WILL</u> do it

### LEARNING FROM ADVERSITY REQUIRES SKILLS

- Ability to engage others in shared meaning
- Provide a compelling voice
- > Adaptive capacity-the most critical
- Perseverance
- Remaining hopeful
- Integrity

- YOU'VE GOT THE FOWER
- Same skills required for extraordinary leaders



### STRATEGIES FOR DEVELOPING RESILIENCY

- Practice self awareness
- Seek feedback
- Know what you believe in and foster the right organizational values
- Establish and articulate specific goals
- Resilient leaders embrace calculated risks and are confident about their ability to rebound
- Taking risks associated with success because of having survived set-backs





#### STRATEGIES FOR DEVELOPING RESILIENCY

- Balance optimism and realism
- Pay attention to relationships
- > Think positive
- Learn and move on



## **COACHING FOR RESILIENCE**

- Resilience is a highly personal characteristic or quality that individuals can choose to develop
- Leadership coaching to develop resilient leaders is an ideal strategy to coax this quality to the surface
- Asking powerful questions during coaching sessions can help to foster resilience and inspire leaders toward resilient action

## IN CONCLUSION

- > In every challenge there is an opportunity
- We have a choice to be trapped in the present bad thing that happened to a good person, or to learn from it and rebound
- Resilient leaders and organizations take action, own what is theirs, and learn from the rest.
- Choose to learn. Be resilient. Stay true to you and the people who believe in you.



# "Success is not final, failure is not fatal: it is the courage to continue that counts."

## -Winston Churchill

